

The Phoenix Collection- RETURNS
P.O. BOX 29148
COLUMBUS, OHIO 43229

RETURN CODES:

- (1) Did not FIT
- (2) Did not Like
- (3) Incorrect item sent

- (4) Item Damaged
- (5) Other: (Explain below)

RETURN SLIP (MUST BE INCLUDED WITH RETURNED ITEM(S))

COMPLETE THE FORM AND INCLUDE THIS SHEET WITH ANY ITEM(S) BEING RETURNED.

DATE:

ORDER NUMBER:

Quantity	Item Number /Description	Price/Size/Color/ Reason Code

RETURNS: Please return item(s) within 7 days. We **DO NOT** accept items that are WORN, SOILED, WASHED, ALTERED, SALE ITEMS, BODYSUITS, SWIMSUITS or UNDERGARMENTS. These items are NON-REFUNDABLE. We do not offer refunds or exchanges. We will issue a STORE CREDIT in the form of an E-gift card to the email address on file. Store credit never expires. We recommend using trackable service such as USPS flat- rate shipping when returning. Please remember that you are responsible for return shipping charges.

FINAL SALE ITEMS: (Non-returnable, no exceptions)

All Items ending in \$.98 are FINAL SALE.

Any questions? Contact info@shopphoenixonline.com